

Remote Application Development



Cost-effective solutions for the development and conversion of applications using Dialogue™

Exstream Software by HP understands the urgency of getting critical customer communications to market on time. Our Solutions Center is especially designed to help customers get customized document applications into production faster, with less risk, and is an ideal solution for enterprises with limited time or resources for rapid Dialogue application development.

A worldwide service offering for Dialogue customers, the Solutions Center is staffed by a team of specialists working collaboratively to deliver full-service, turnkey solutions that meet your needs. Whether you require conversion of legacy document applications or development of new Dialogue document applications, we can help.

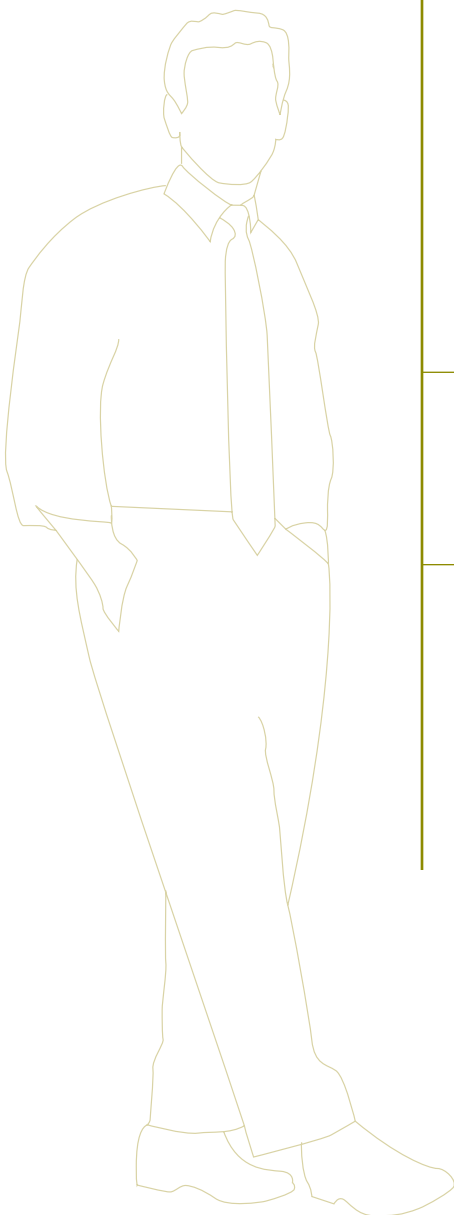
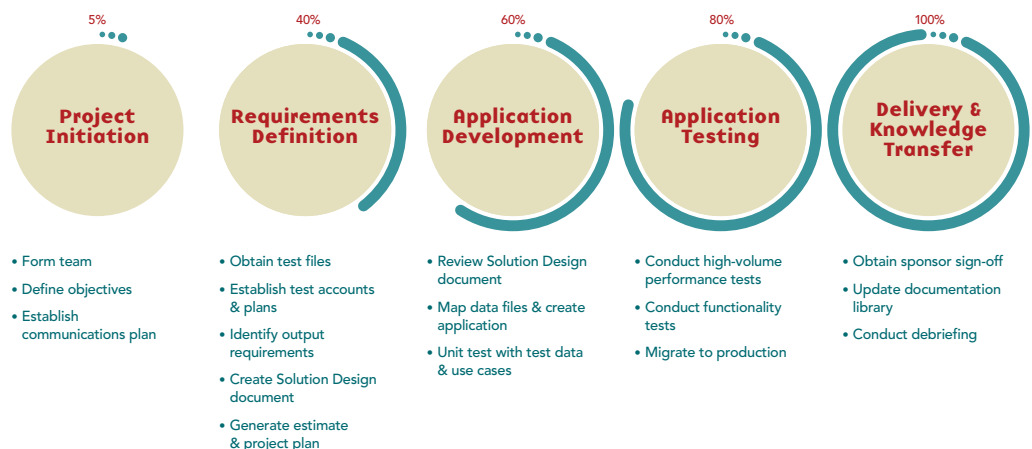
The Solutions Center offers full integration of data, business rules and requirements, campaigns and output. Our specialists work closely with you to ensure quality application delivery through repeatable processes and methodologies that reduce time and cost—so you can get fully personalized communications to market faster.

Benefits

- Accelerate time to market for critical customer communications
- Free up key resources to focus on other core projects
- Rely on our expertise and testing tools to ensure high-quality applications

Solutions Center Development Process

Our highly skilled solution specialists employ a phased development process designed to ensure your needs are met. This process consists of five key phases:



COMMITTED TO HIGH PERFORMANCE

The Solutions Center is one of many services available to our customers and is a convenient, cost-effective way to meet pending deadlines or to supplement your application development resources. However, depending on your specific application development goals, other options may be recommended, such as:

ACCEL™

Hands-on mentoring services by Exstream experts, designed to accelerate knowledge transfer and jump-start the creation of an initial application.

CONSULTING SERVICES

With deep product expertise and implementation experience, our consultants can help you through every phase of your transition to Dialogue—from initial application through ongoing use.

Phase 1—Project initiation:

Your account manager meets with you to initiate a service request with the Solutions Center team to determine project scope and specifications—including objectives, requirements, design, and architecture of the desired document.

Phase 2—Requirements definition:

Based on the information acquired during project initiation, your account manager works with the Solutions Center to allocate appropriate resources and develop a project plan.

Phase 3—Application development:

Once a project plan is agreed upon, the Solutions Center team begins to develop the document conversion to Dialogue or develop new Dialogue application(s), leveraging and integrating existing data and infrastructure systems. Collaboration between you, your account manager, and your Solutions Center consultant is ongoing throughout this process to ensure your requirements are met.

Phase 4—Application testing:

Once the application development or conversion to Dialogue is complete, the Solutions Center utilizes our proprietary testing tools for validation. Applications are tested using data you provide to help ensure the desired results. Manual verification of printed samples is also available for most output types.

Phase 5—Delivery & knowledge transfer:

While knowledge transfer occurs throughout the entire process, your Solutions Center consultant works with you upon completion to roll out the application. The consultant could, upon request, be available on site to assist with implementation. A Dialogue object database (XOB) is also provided in a secure location for easy download from the Internet.

Applications

Financial Services

Investment statements
401(k) statements
Wealth management statements
Performance reports
Consolidated statements
Confirms
1099s and tax reports
Correspondence

Banking

Bank statements
Trust statements
Consolidated statements
Correspondence
Performance reports
Portfolio reports

Government

Bills and statements
Regulatory and legislative communications
Notices and correspondence
Program enrollment kits

Insurance

401(k) statements
Benefits booklets
Policies
Applications
Quotes
Declarations pages
Welcome kits
Bills
Notices
Endorsements

Renewals
Explanations of benefits
Agent reports
ID cards
Claim reports
Commission statements
Installment schedules
Cancellation notices

Telecom/Utility

Telephone bills
Bundled bills
Newsletters
Web fulfillment

Service Bureau

Complex financial statements
Direct mail
Personalized promotions

Correspondence
Newsletters and promotions
Long portfolio documents
Catalogs
Coupons
Multi-chapter publications

Retail

Catalogs
Collateral fulfillment
Renewal notices
Promotions
Direct mail
Brochures
Coupons
Correspondence

Contact us today to find out how the Solutions Center can help you accelerate new Dialogue application development or convert document applications from legacy systems.