



poetry in motion

Moving millions of packages around the globe at breathtaking speeds is like a carefully choreographed dance, involving hundreds of aircraft, thousands of vehicles and tens of thousands of the world's most dedicated employees. But it's something the FedEx companies do every day.

At the heart of all FedEx operations is a computer system that can handle more than 100 million daily electronic transmissions. But with lofty goals of 100% customer satisfaction and 0% downtime, FedEx needed to enhance its system with one that offered seamless access to—and distribution of—mission-critical data.

information where it's needed, when it's needed

Delivering the performance FedEx required moving toward an open systems architecture that distributed vital data to where it was needed most: regional offices and stations. FedEx asked HP to create one of the world's most efficient open system

implementations. At the core of this new globally distributed server implementation is HP OpenView™ technology, which allows FedEx to monitor its servers and distributed applications from a centralized location.

HP OpenView takes off

By leveraging HP OpenView™ technology, FedEx has implemented one of the largest automated monitoring and performance management solutions in the industry. FedEx looks for its HP OpenView™ environment to continue to raise the standard by which all other management solutions—and global delivery providers—are measured.

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